

Om Vatish

IT Technician & Network Support Specialist

Windsor, ON 382-342-2515 Omvatish08@gmail.com

St. Clair College

Computer Systems Networking

CCNA Certified (3 Modules)

Cisco Networking Academy

CompTIA A+ (In Progress)

PROFESSIONAL SUMMARY

Dedicated IT professional and Computer Systems Networking Technician student with hands-on experience in network infrastructure, systems administration, and IT support operations. Proven track record of managing enterprise-level Cisco networking environments, leading IT teams, and delivering reliable technical support in fast-paced settings. Currently pursuing CompTIA A+ to complement three completed CCNA modules and extensive real-world lab experience.

PROFESSIONAL EXPERIENCE

Student IT Coordinator

May 2025 – Present

SRC – Student Representative Council, St. Clair College

- ▶ Manage scheduling, staffing, and supervision of IT support tasks across student facilities including Nexus Gaming Arena and computer labs.
- ▶ Oversee daily IT operations and coordinate technology setup for college-wide gaming events, ensuring seamless execution.
- ▶ Supervise student staff, assign tasks, and uphold service standards and operational efficiency across all IT operations.
- ▶ Collaborate with college departments to plan and fulfill IT requirements for events and ongoing campus activities.
- ▶ Ensure compliance with operational policies, reporting protocols, and IT asset management procedures.

Student IT Technician

May 2024 – May 2025

SRC – Student Representative Council, St. Clair College

- ▶ Provided comprehensive help desk support across Nexus Gaming Arena, computer labs, and printshop environments.
- ▶ Installed, configured, and maintained PCs, gaming systems, and peripherals; resolved hardware/software and network connectivity issues.
- ▶ Assisted students with workstation setup, account access, and general IT troubleshooting.
- ▶ Managed IT assets maintained accurate usage logs, and processed POS transactions with attention to detail.

EDUCATION

Advanced Diploma – Computer Systems Networking Technician

2024 – Present

St. Clair College, Windsor, ON

Year 3 | Focus: Cisco networking, Windows Server, Linux systems, IT security

CERTIFICATIONS

- ▶ CCNA: Introduction to Networks – Cisco Networking Academy
- ▶ CCNA: Switching, Routing, and Wireless Essentials – Cisco Networking Academy
- ▶ CCNA: Enterprise Networking, Security, and Automation – Cisco Networking Academy
- ▶ CompTIA A+ – Currently Pursuing (Self-Study)

TECHNICAL SKILLS

Networking	Cisco routing & switching, TCP/IP, VLANs, ACLs, NAT, OSPF, Wireless Essentials
Systems	Windows OS & Server, Linux (Ubuntu, Mint, Debian), Active Directory, Microsoft Azure
Tools	Wireshark, Cisco Packet Tracer, VMware, VirtualBox, ServiceNow
Hardware	PC build & setup, printer maintenance, peripheral configuration, IT asset management
Programming	Java, SQL, PHP
Productivity	Microsoft Office Suite, spreadsheets, POS systems

ACADEMIC PROJECTS

- ▶ Cisco Networking Labs — Configured enterprise-scale networks using OSPF, ACLs, NAT overload, and Telnet access controls in Cisco Packet Tracer.
- ▶ Linux Server Security — Deployed secure SFTP with chroot jailing and SSH key authentication on Linux servers (MIT450).
- ▶ Capstone Network Infrastructure Project — Designed and documented a scalable enterprise-style network architecture incorporating VLAN segmentation, hierarchical core-distribution-access design, structured IP addressing, routing strategy, and infrastructure performance considerations for a simulated production environment.

References available upon request | Open to full-time, part-time, and contract IT roles